



**VILLA TILIA - SIUSI**

Occasionally, something can happen before the start of a trip. With our cancellation insurance you are financially protected. Secure yourself and take out this **trip cancellation insurance Hotelstorno Plus** right now.

**COMPLETION INSURANCE**

Name of persons insured: .....

No. Persons: ..... Date of stay – of ..... to ..... (max. 31 days)

**CALCULATION PREMIUM**

The insurance premium is determined by the amount of the booked trip (see table below).

Cost of journey: ..... € premium .....€

Travel price to	Premium Hotelstorno Plus	Travel price to	Premium Hotelstorno Plus
€200,-	€10,-	€2.500,-	€125,-
€300,-	€15,-	€3.000,-	€150,-
€400,-	€20,-	€3.500,-	€175,-
€500,-	€25,-	€4.000,-	€200,-
€600,-	€30,-	€4.500,-	€225,-
€800,-	€40,-	€5.000,-	€250,-
€1.000,-	€50,-	€6.000,-	€300,-
€1.200,-	€60,-	€7.000,-	€350,-
€1.400,-	€70,-	€8.000,-	€400,-
€1.600,-	€80,-	€9.000,-	€450,-
€1.800,-	€90,-	€10.000,-	€500,-
€2.000,-	€100,-		

Please note that the maximum insurable travel cost (maximum insured amount) is limited to €10.000,00 per booking/event.

**PAYMENT OF PREMIUM**

Account designation: **hogast Italien Cooperative**

**IMPORTANT:** Text for reason: **HOTEL NAME und DATE OF JOURNEY**

**O Cassa Centrale Raiffeisen - Bolzano, Italy**      **IBAN IT19 T 03493 11600 000300023833**  
**Swift - BIC RZSBIT2B**

**STEPS TO DO THE INSURANCE**

1. You have to fill out the block „Insurance Contract“
2. You have to send this form at hogast Italien – fax no. **+39 0471 978118** or E-Mail: [erv@hogast.it](mailto:erv@hogast.it)
3. You have to transfer the „premium“ to the account number indicated;
4. You will not receive a confirmation from us for the insurance contract, only effective is your payment bill with the confirmation of the faxmessage.

**PLEASE DO RETURN ONLY THIS PAGE! (+39 0471 978118)**

## WE OFFER:

Cancellation cover	
1. Cancellation free reimbursement if you are unable to make the trip	Up to the selected travel price (without excess)
Termination of your journey	
2. Reimbursement of the booked but unused part of the arrangement	Up to the selected travel price
Delayed commencement of your booked stay	
3. Reimbursement of costs incurred	to €400,-
If you have to extend your stay involuntarily	
4. Reimbursement of additional costs incurred on location	to €2.000,-
Search and rescue costs	
5. In case of distress at sea or in the mountains (including helicopter rescue)	to €7.500,-

## INSURED REASONS FOR TRIP CANCELLATION / TRIP INTERRUPTION

The following events are covered as reasons for trip cancellation / trip interruption, if as a result you are unexpectedly unable to commence the trip or have to break it off:

- unexpectedly occurring serious illness\*, serious physical injury caused by an accident, adverse reactions to a vaccination or death;
- loosening of implanted joints\*;
- unexpectedly occurring serious illness\*, serious physical injury caused by an accident or death (including suicide) of a family member, making your presence absolutely necessary
- pregnancy, if the pregnancy is determined after booking the journey, or severe pregnancy complications up to the 35th week of pregnancy inclusive\*;
- serious damage to your property at the place of residence as a result of acts of God (e.g. flood, storm), fire, burst water pipes or criminal act of a third party, making your presence absolutely necessary;
- loss of job without fault, as a result of notice of termination issued by the employer;
- call-up to basic military service or alternative civilian service;
- submission of an action for divorce to the competent court or, in the case of registered life partnerships, the submission of a petition for dissolution before the trip to be taken jointly by the married couple/civil partners;
- dissolution of the relationship of two partners living together (who have had the same registered address for at least 6 months) by the giving up of the joint residence immediately before the trip to be undertaken jointly by the partners concerned;
- failure to pass the school-leaving certificate examination, or a similar final examination for a course of school education lasting at least 3 years;
- receipt of an unexpected judicial summons.

\* In the event of sickness/accident please have a detailed medical certificate made out by the treating doctor.

**No cover is provided**, for example, if the reason for trip cancellation or trip interruption

- already existed or was foreseeable;
- is connected with an existing illness of the insured person or a person who represents a cancellation risk (e.g. family member), which has been treated
  - on an outpatient basis in the last 6 months or
  - on an inpatient basis in the last 9 months
 before the policy is taken out (in the case of trip cancellation) or before the start of the trip (in the case of trip interruption) (except for check up examinations).

## WHO IS INSURED?

The insured event shall apply to the insured person concerned and additionally for the following co-travelling persons with equivalent insurance:

- family members of the insured person concerned;
- per insured event a maximum of three further persons.

Family members shall be the spouse (or registered life partner or live-in partner in a joint household), the children (stepchildren, children-in-law, grandchildren, foster children), the parents (step parents, parents-in-law, grandparents, foster parents), the siblings and brothers-in-law and sisters-in-law of the insured person; in the case of registered life partner or live-in partner in a joint household also their children, parents and siblings.

## WHEN DOES THE INSURANCE COVER APPLY?

The insurance cover for trip cancellation benefits shall commence upon payment of premium. The insurance must be taken out at the same time as the journey is booked.

If the premium is not paid at the same time as the journey is booked, cover for trip cancellation benefits does not start until the 10th day following conclusion of insurance. (except in cases of accident, death or act of God).

## WHAT HAS TO BE DONE IF AN INSURED EVENT OCCURS?

Benefits	What should you do in case of a claim?
<b>1. Trip Cancellation:</b> Reimbursement of cancellation costs if trip not started up to selected trip price (no excess)	Please IMMEDIATELY inform your accommodation provider (hotel) and your insurer. In the event of a cancellation for health reasons, we also need a detailed medical certificate (legible, containing a precise diagnosis) from the doctor who is treating you. Request the medical certificate at hogast ( <a href="mailto:erv@hogast.it">erv@hogast.it</a> ). Please send the medical certificate to hogast (Claims office: Fax.+39 0471 978118).
<b>2. Trip interruption:</b> Reimbursement of booked but unused travel services up to selected trip price	If the curtailment of your trip is due to sickness or an accident, we need a medical certificate from the local doctor who is treating you!
<b>3. Delayed arrival:</b> Reimbursement of additional costs of overnight accommodation and meals during the outward journey up to €400.-	Send the documentation concerning the costs of accommodation and meals that have arisen together with confirmation of the reason (medical certificate, official confirmation of road block, accident, breakdown etc.) to hogast.
<b>4. Involuntary extension of holiday:</b> Reimbursement of additional costs of overnight accommodation and meals at the holiday destination up to € 2.000.-	
<b>5. Search and rescue costs:</b> In the event of an accident or in the event of distress in the mountains or at sea up to €7,500.- (incl. helicopter rescue)	If an insured event occurs, inform hogast immediately by telephone, stating the facts.

## UNIVERSALLY REGULATIONS

The EUROPÄISCHE terms and conditions of insurance policies of the hotel industry (ERV-RVB Hotellerie 2012) form the contractual basis of this agreement. You can request a copy from [www.europaeische.at](http://www.europaeische.at) or from the Europäische insurance company. Each insurance sum represents the maximum amount payable by the insurer. The insurance contract is subject to Austrian law. By paying the insurance premium the insured person declares agreement with the expressed provisions and insurance terms and conditions.

The disbursement for the claim will be effected directly to hogast. hogast will pass the payment to the hotel.

## PRIVACY

Information letter within the meaning of Legislative Decree no. 196 of 30.06.2003 "Data Protection Code" As provided in Art. 13 of Legislative Decree no. 196 of 30 June 2003 we INFORM you that the personal ordinary (and in exceptional cases also sensitive) data collected in the context of the present travel cancellation cover will be used by our association hogast Italien exclusively for the processing and management of insurance services, and will subsequently be passed on to Europäische Reiseversicherung AG, Kratochwjlestrasse 4, A-1220 Vienna) and to the hotel booked by you. Our association guarantees, within the framework of the statutory requirements, that the processing of personal data is subject to consideration of the fundamental rights, freedoms and dignity of the person affected, with special reference to secrecy, personal identity and the right to the protection of personal data. We would draw your attention to the fact that full information regarding such data processing and the rights of the person affected is available on our website [www.hogast.it](http://www.hogast.it).

## YOU HAVE DIFFERENT QUESTIONS?

### For questions regarding insurance cover and premium payment:

hogast Italien Cooperative  
 Schlachthofstraße 59, I-39100 Bozen  
 Tel: +39 0471 975 040, Fax: +39 0471 978 118

**Office hours: 08.00 – 12.30 / 13.30 – 17.00**

E-Mail: [erv@hogast.it](mailto:erv@hogast.it)

### Insurer:

Europäische Reiseversicherung AG  
 Kratochwjlestraße 4, A-1220 Vienna  
 Tel. +43/1/317 25 00-73930  
 E-Mail: [info@europaeische.at](mailto:info@europaeische.at), [www.europaeische.at](http://www.europaeische.at)

Seat in Vienna. Commercial register HG Wien FN 55418y, DVR-Nr. 0490083  
 The company belongs to the Group of Assicurazioni Generali S.p.A., Trieste, which is registered in the register of insurance groups of IVASS under no. 026. Supervisory authority: FMA Financial Market Authority, Department: Insurance Supervision, Otto-Wagner-Platz 5, A-1090 Vienna.